Mimu Majumdar

IMB MQ Application Designer at Coforge Ltd

Email:- mimumajumdar@gmail.com +91-7875977051 ( Pune, India)

INTEREST :-IBM MQ Application Design, Hardware Networking, Software Installation ,Service Now, Share point, Office 365, Office 2016 Installation, Troubleshooting ,Antivirus installation, CCNA ,Network printer Installation

PERSONALITY:- Flexible and Adaptable, Logical and Analytical Thinker, Good Communications Skills, Quick Learner Ambitious

LEARNING :-C++,Java, Deploy ,BYOD Configuration, Windows 7,8 and 10 ,VLAN/VPN McAfee / Bitlocker, laptop Encryption, Office 365/Skype/Teams ITIL framework Proxy, DNS,DHCP

**LANGUAGES**

English: Efficient

Hindi: Efficient

Marathi: Efficient

Bengali: Native

ABOUT ME :-Seeking a challenging position in an organization where I can use my talents and skills to grow and expand an organization as well as myself.

EXPERIENCE :-

**IBM MQ Application Designer | Coforge Ltd**

Nov 2020 - Present ( Pune, India )

Snapshot: Professional with xxxxxxx years of relevant experience as MQ Administrator & Support L2, currently administering MQ environment at the client site, AAI Datacenter (Aviation domain) in Coforge Ltd., (Erstwhile NIIT Technologies Limited) seeking challenging assignments with a reputed organization

* Total xxxx year experience including xxxx relevant experiences.
* Microsoft Azure AZ-900 Certified engineer
* Installing & configuring IBM MQ Series on various environments like Windows & Linux
* Experience in WebSphere Middleware Administration using Web Sphere MQ Series 7.x, 8.x, 9..x.
* Experience in version upgrades and Migration of Qmgrs from one version to another version.
* Create/Alter/Delete MQ objects to meet business requirements.
* Installed the MQ Series fix packs on Windows boxes.
* Setting up of Queues, Queue managers and Channels.
* Monitored and maintained MQ Series objects such as Queue Managers, Queues, Channels andlisteners.
* Done Distributed Queue setup. Implementing Distribution Communication and Clustering Communication over different platforms
* Enabled Web Sphere MQ Triggering on the Queues.
* Have done Clustering of Queue Managers.
* Used MQSC Commands to perform administration tasks.
* Worked with 24x7 production support.
* Good understanding on SSL setup on MQ channels.
* Involved in MQ Backup & Recovery process.
* Ensures that the MQ standards and MQ best practices are followed. Contribute to team process and procedures
* Skilled in working on TCP/IP, DHCP, VLAN
* Basic configuration done in Juniper Switch (Ex 4200, 8216, 8208)
* Basic configuration done in Huawei network devices configuration S6730, S6720, S7706, S5720

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**IT Engineer( Desktop Support Specialist) |Cruncher Software Pvt Ltd**

March 2019 - Nov 2019 ( Pune, India )

• Detailed knowledge of Installation/Upgradation/ Configuration/Troubleshooting of Windows

• Installation and troubleshooting of Windows 7 and windows 10.

• Detailed knowledge of Installation/Upgradation/ Configuration/Troubleshooting of Windows

• Talking customers through a series of actions to resolve a problem.

• Corporate BYOD Mobile Device configuration.

• Installation/Troubleshooting knowledge of antivirussuch as Symantec/MacAfee

• Knowledge of AD/DNS/DHCP/SCCM.

• Knowledge of Ticketing tool like AHD/BMC remedy/Service now.

• Good understanding and troubleshooting of Network issues (Proxy, DNS)

• Following up with clients to ensure the problem is resolved and understanding about Profiles

• Good Understanding on printer installation and troubleshooting. • Good Understanding of VLAN/VPN

• Troubleshooting and diagnosis of operating problems with desktops, laptops and Thin Client Devices and check system logs, application logs, Enrolment logs.

• Good knowledge on MS Outlook/Office 365/Skype/Teams.

• Co-ordinating with vendors for Hardware replacement.

• Troubleshooting varioussoftware includingAdobe Suite, Sketch and MS office.

• Providing support in the form of procedural documentation

**Data Research Analyst |Market Expertise**

Jan 2018 - Feb 2019 ( Pune, India )

• Provide technical assistance and support for incoming queries and issues related to computer systems, software, and hardware by remotely

• Respond to queries either in person or over the phone.

• Computer assembling and maintenance.

• Troubleshooting hardware and software problems in different operating systems

• Installing and configuring the peripherals, components and drivers

• Configuring print devices (network and local) on desktop.

**EDUCATION BE** BCA ( Bachelor of Computer Science) |2009 – 2011 ( Nagpur, India )

HSC | SJT ZP Jr College , Gondia 2008 ( Gondia, India)

SSC | Ravindra Nath Tagore High School, Gondia 2006 ( Gondia, India)

CERTIFICATIONS • Coforge Certified IT Engineer Certification. • Trained on Hardware and Networking, Java (2018 - 2019).